

Bike Rental Agreement

Rental agreement between BikesPlus SRL and _____(name)

- 1) I hereby declare that I and everyone using the bicycle/s I am now renting have the necessary experience to use it/them, and that I have tested and checked its/their perfect working condition. _____(initials)
- 2) I will notify BikesPlus immediately of any possible malfunctions, breakages, or theft of the bicycle(s). I declare that the bicycle(s) will not be used improperly and that I will personally return it/them to BikesPlus or their local agent or will make confirmed written arrangements as to the return of the bicycle/s and accessories. _____(initials)
- 3) **I have provided** BikesPlus (or a BikesPlus booking agent) with credit card details at the time of reservation, for precautionary use only. I authorize BikesPlus to charge the credit card they have on file for me for all possible costs in case of damages to the bicycle(s) during my rental period, comprehensive of labor, except in the case that I can demonstrate other's faults with evidence and all necessary information for reimbursement. In case of theft, I will be responsible for reimbursing BikesPlus for the replacement cost of the bike, plus the cost of any accessories that were provided at the time of the bike rental. _____(initials)
- 4) **I have not provided** BikesPlus (or a BikesPlus booking agent) with credit card details at the time of reservation. In case of damages to the bicycle(s) and/or any accessories included with the bike, during the rental period, I will be responsible for reimbursing BikesPlus for all possible repair and/or replacement costs, comprehensive of labor, except in the case that I can demonstrate other's faults with evidence and all necessary information for reimbursement. In case of theft, I will be responsible for reimbursing BikesPlus for the replacement cost of the bike, plus the cost of any accessories that were provided at the time of the bike rental. _____(initials)
- 5) For customers that have purchased bike rental insurance from BikesPlus: I acknowledge that I have accepted the terms and conditions of BikesPlus rental insurance (as specified in the terms and conditions published in the Cycle Europe website) during the tour/rental reservation process. _____(initials)
- 6) I agree to not hold BikesPlus, its operators, agents, servants and employees responsible for personal injuries or property damage, loss or delay, or change of itinerary incurred by any person or renter arising out of the act of negligence of any direct or supplemental carrier, or other person rendering any of these services, nor shall BikesPlus be responsible for any injuries, death, damage, loss or delay in any means of transportation or by reasons of any event beyond the actual control of BikesPlus, or of any agent or supplier, or due to force majeure. _____(initials)
- 7) I understand that BikesPlus requires members of my party to wear a helmet while cycling, and that bicycles are provided without safety devices such as lights (and so can only be ridden from sunrise to sunset) _____(initials)
- 8) I understand that all members of my party are required to abide by national rules of the road, including not cycling while under the influence of alcohol and not cycling while using a cellular phone. Any infractions to the national rules of the road are my responsibility, including paying fines, fees, or bicycle impoundment costs for retrieving the bicycle/s. _____(initials)
- 9) I understand that any dispute resolution must occur in a court under Forlì, Italy's jurisdiction. _____(initials)
- 10) Photographs: you agree that BikesPlus may use, re-use and reproduce any images, photos or videos that you send to us, or that are taken by our staff and/or other travelers of you individually or in a group, in any medium, including but not limited to print, electronic media, or Internet, free of charge and without your right to inspection, for promoting and publicizing our travel products and services worldwide. _____(initials)
- 11) If renting a GPS(s): I hereby declare that I and everyone using the GPS/(s) I am now renting have the necessary experience to use it/them, and that I have tested and checked its/their perfect working condition. I authorize BikesPlus to charge the credit card they have on file for me or to claim any reimbursements for all costs in case of possible damage, theft, or loss of the GPS device during my rental period. _____(initials)
- 12) I understand that I am responsible for returning the following accessories and additional equipment:
- Helmet _____
 - GPS Device _____
 - E-Bike battery charger _____
 - Rear Rack Pack _____
 - Gel seat cover _____
 - Multiplug power strip _____
 - Panniers _____
 - Multitool _____
 - Duffel bag (for E-Bikes only) _____
 - Cellphone Holder _____
 - Pedal wrench _____
 - Lock _____
 - Map Holder _____
 - Power bank pouch _____
 - Other... (specify) _____

Date: _____ Signature _____

CE Contact Numbers: Office +39 0546 29600 | After-hours & weekend (calls + Whatsapp) +39 338 224 4724 |
Alternative numbers: +39 375 525 7504; +39 347 448 5128; +39 328 401 5892

Bike Rental Insurance

Insurance is available for purchase on all Cycle Europe bicycle rentals

The insurance will cover the cost of repairs and/or bike parts to be replaced in the case of damage or accident. Compensation in the case of theft of an unattended bike applies only if and when the bike has been locked, and a report has been filed with local police authorities. Customers that have purchased bike insurance and that experience damage or theft of their bike will receive telephone support from Cycle Europe staff, as may be needed.

Please select and pay for the insurance that best suits your needs at the time of booking. The prices are based on type of bike and number of rental days:

E-bikes, Tandem bikes, Gravel Titanium bikes (price per bike):

- 1-5 days €25
- 6-8 days €30
- 9-12 days €35
- 13-20 days €50
- 21+ days please inquire

€250 Deductible (if a claim is made, the deductible must be paid by the customer in order for the insurance benefit to take effect)

Premium titanium bikes, Aluminum bikes, Hardtail Mountain Bike (price per bike):

- 1-5 days €15
- 6-8 days €20
- 9-12 days €25
- 13-20 days €30
- 21+ days please inquire

€150 Deductible (if a claim is made, the deductible must be paid by the customer in order for the insurance benefit to take effect)

If purchased at the time of delivery, a €10 booking fee per bike is applied

Please note: In the case of theft or damage, the insurance benefit does not include or consider the cost of providing the customer with a new rental bike during the days remaining until the end of their tour or rental service. Cycle Europe will attempt to provide a new rental bike for a customer that desires to finish their tour or rental service, in which case the customer will be responsible for the rental hire cost for these additional days (including delivery/collection costs, if applicable).